

Section V. Maintenance & Safety

Maintenance:

The Model 310+311 Universal Carrier with Slide Out Ramp has been designed to be as trouble free as possible for the owner. As with any mechanical device however, maintenance should be performed regularly while owning and operating the carrier.

Dealers should schedule a preventative maintenance inspection at least once a year on the carrier frame, the tilting platform and all moving parts of the carrier.

For Owners, the Model 310+311 Universal Carrier with Slide Out Ramp should be considered an extension of your vehicle and be treated as such. As with your vehicle, the carrier will incur scratches, dents and other damage due to general wear and tear as well as inclement weather/climate conditions.

Perform the following maintenance procedures on a regular basis or as noted:

- Check and tighten all nuts and bolts on the carrier
- Check for paint chips and touch up any bare metal with a good black gloss enamel to inhibit rust
- Oil all working components with WD-40 every thirty days
- Apply white lithium grease or equivalent to the slide out ramp track every thirty days
- If the carrier is subjected to dirty/dusty conditions, road salt/salty air or other types of inclement weather conditions, perform the above maintenance on a more frequent basis.

Note: The Model 310+311 Universal Carrier with Slide Out Ramp is equipped with a replaceable wear post that helps protect the carrier from damage if it bottoms out during transport. Inspect the post on a regular basis and replace the post when it is worn down to the scribed line.

For further protection of your powerchair or scooter and carrier, the Model 166 carrier cover is available for purchase separately. The cover is made of black nylon cloth and has a Velcro closure.

Safety:

Inspect the carrier often for worn or damaged parts. If any parts of the carrier are found to be worn or damaged, **DO NOT** operate the carrier. Contact the dealer from which you purchased the carrier immediately to arrange for repair of the carrier.

Due to the additional weight on the rear of your vehicle, your vehicle may handle differently. Avoid driving your vehicle during inclement weather conditions until you are familiar with any handling changes to your vehicle. Always take extra care when driving your vehicle. Slow down for railroad tracks, speed bumps, pot holes or other roadway obstacles. Your carrier could be damaged due to abuse by means of rough driving.

NEVER exceed the weight capacity of the carrier (225 LBS)

NEVER exceed the tongue capacity of your hitch

When entering a steep driveway, **DO NOT** drive straight on. Slowly enter the driveway at an angle so that the carrier does not scrape the ground. Be sure to leave the driveway in the same manner.

Section VI. Optional Accessories

Several optional accessories are available for the Model 310+311 Universal Carrier with Slide Out Ramp, making this our most versatile carrier. Please visit the WheelChair Carrier website at www.wheelchaircarrier.com, contact your local authorized dealer or contact WheelChair Carrier direct if you would like more information regarding the accessories listed below.

Model 321 Stop Plate

The Model 321 Stop Plate prevents powerchairs and scooters with larger tires from rolling off the Platform when loading.

Model 414 Height Adapter

The Model 414 Height Adapter provides additional height adjustment of the carrier for taller vehicles.

Model 130 Swing Away Option

Featuring one handed operation and requiring no locking pins, the Model 130 Swing Away Option allows you to easily swing away any carrier from your vehicles' trunk, lift gate or tailgate. (For class 3 hitches only)

Model 166 Cover

Our weather resistant transport covers are designed to completely encase your powerchair or scooter and the carrier. Our covers are made of black nylon cloth and have a Velcro closure.

Section VII. Warranty & Return Policy

1 Year Limited Warranty

Every effort has been made to insure high quality in material and workmanship of our products. Manufacturer warrants all products to be free of defects in material and/or workmanship for one (1) year from date of original purchase. **EXCEPTIONS:** All custom orders & electrical components have a 90-day warranty.

CARRIERS: All carriers are warranted to be free of defects in material and/or workmanship for one (1) year from date of original purchase when used in accordance with manufacturer installation and operating instructions. Electrical components are warranted for 90 days. This warranty **does not cover damage due to abuse, misuse, accident, or use of unauthorized attachments or modifications.** Protective finish coating on carriers is **not** guaranteed inasmuch as the manufacturer is not responsible for the use (abuse or natural wear and tear) of the product. The manufacturer and/or selling agents of carriers will not be responsible in any way for damage to, or loss of, item(s) being carried or falling from carriers or damages said item(s) may cause on or off carriers.

TRANSPORT COVERS: Transport covers are guaranteed free of defects in material or workmanship at purchase. Covers are not guaranteed against rips, holes, or damage due to improper installation, abuse, misuse, alteration, or environmental factors beyond our control.

Return Policy

All returns must be made within 30 days from the date of purchase unless due to defect. Written authorization must be obtained from Wheelchair Carrier, Inc. prior to the return of any merchandise for any reason, and all transportation costs must be prepaid. **NO RETURNS** on custom orders. Authorized returns for credit only are subject to a 25% restocking charge, plus any cost incurred in restoring the merchandise to a resalable condition. Freight charges cannot be credited.

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Please Visit Our Website
www.wheelchaircarrier.com