



DEALER INFORMATION

TERMS AND CONDITIONS

SHIPPING AND HANDLING CHARGES:

On merchandise orders, shipping and handling charges will be prepaid and added to your invoice. All orders are shipped Ground. Next Day Air and Second Day Air service are available for additional cost.

PAYMENT TERMS:

New customers must prepay by check or credit card (MasterCard or Visa), or C.O.D. until credit can be established. Once credit has been approved, terms are Net 30 Days. Overdue accounts must be settled before subsequent orders are shipped. We reserve the right to deny credit, or to withdraw credit terms for delinquent accounts.

RETURNS:

Return authorization **MUST** be obtained from WheelChair Carrier prior to the return of any merchandise for any reason, and all transportation charges must be prepaid. Return Authorization Numbers should be clearly marked on outside of all cartons. Unauthorized returns will be refused.

All returns must be made within 30 days from date of purchase, unless due to defect. Returns for credit will be subject to a 25% restocking charge, plus any cost incurred in restoring the merchandise to a resalable condition. Freight charges cannot be credited.

WARRANTY:

All carriers are warranted to be free of defects in material and/or workmanship for one (1) year from date of original purchase when used in accordance with manufacturer installation and operating instructions. Transport covers are warranted to be free of defects in material and/or workmanship at time of purchase only. Any modifications to products will void your warranty, with the exception of modifications that have been pre-approved by WheelChair Carrier. For details, see warranty.

The manufacturer and/or selling agents of carriers will not be responsible in any way for damage to item(s) being carried or loss of item(s) falling from carriers, or damages said item(s) may cause on or off carriers.