

## Warranty Card

*Thank you for purchasing America's favorite wheelchair carrier. Please complete the following information so we may better service your needs.*

- 1.) Please enclose a copy of the original receipt of purchase with the date of purchase.
- 2.) Did you purchase from a distributor or manufacturer? Circle one.  
Distributor                      Manufacturer
- 3.) How did you hear about our product?

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- 4.) How would you rate the quality of our product? Circle one.

Excellent              Good              Fair              Poor

- 5.) How would you rate the service provided? Circle one.

Excellent              Good              Fair              Poor

- 6.) Please comment on other products you would be interested in purchasing.

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- 7.) Please comment on any improvements to our products that we might consider.
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## 1 YEAR LIMITED WARRANTY

Every effort has been made to insure high quality in material and workmanship of our products. Manufacturer warrants all products to be free of defects in material and/or workmanship for one (1) year from date of original purchase. EXCEPTIONS: All custom orders have a 90-day warranty. All electrical components have a 90-day warranty.

CARRIERS: All carriers are warranted to be free of defects in material and/or workmanship for one (1) year from date of original purchase when used in accordance with manufacturer installation and operating instructions. Electrical components are warranted for 90 days. This warranty **does not cover damage due to abuse, misuse, accident, or use of unauthorized attachments or modifications**. Protective finish coating on carriers is **not** guaranteed inasmuch as the manufacturer is not responsible for the use (abuse or natural wear and tear) of the product. The manufacturer and/or selling agents of carriers will not be responsible in any way for damage to, or loss of, item(s) being carried or falling from carriers or damages said item(s) may cause on or off carriers.

TRANSPORT COVERS: Transport covers are guaranteed free of defects in material or workmanship at purchase. Covers are not guaranteed against rips, holes, or damage due to improper installation, abuse, misuse, alteration, or environmental factors beyond our control.

## RETURN POLICY

All returns must be made within 30 days from the date of purchase unless due to defect. Written authorization must be obtained from Wheelchair Carrier, Inc. prior to the return of any merchandise for any reason, and all transportation costs must be prepaid. NO RETURNS on custom orders. Authorized returns for credit only are subject to a 25% restocking charge, plus any cost incurred in restoring the merchandise to a resalable condition. Freight charges cannot be credited.

**WHEELCHAIR CARRIER, INC.**  
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